

European Patient Safety Foundation

Independent foundation, uniting experts and leading organisations to drive patient safety forward across Europe.

2024 ACTIVITY OVERVIEW



2024

ACTIVITIES AND ACHIEVEMENTS IN 2024

Highlights of our work



HIGH LEVEL EVENTS



Bringing together experts and sharing innovative practices



EUPSF ANNUAL PATIENT SAFETY CONFERENCE 2024, MADRID

Enhancing Patient Safety Through Digital Innovation: the Missing Links



2024 BUTTERFLY IMPACT AWARD CEREMONY, MADRID- Small Actions, Big Changes in Patient Safety



2024 EUROPEAN HEALTH FORUM GASTEIN – Enhancing Care Delivery Through Digital Innovation: Patient Safety and Staff Well-Being as Guiding Principles



WORLD PATIENT SAFETY DAY, BUCHAREST: Patient and Professional Safety – From Concept to Action

FIGHTING FATIGUE TOGETHER CAMPAIGN



Raising awareness about risks related to healthcare worker fatigue



DEVELOPMENT & COORDINATION OF A COLLABORATIVE NETWORK

Regular meetings, knowledge and best practice exchange



IMPLEMENTATION OF NATIONAL CAMPAIGNS ON FATIGUE

National teams working in 10 European countries



FFT RESOURCE PACK

Development and dissemination of awareness and educational material



FFT EVENTS

Webinars and workshops to empower healthcare professionals

PATIENT SAFETY ADVOCACY



Raising the visibility and discussion of patient safety issues



PARTICIPATION IN EUROPEAN AND GLOBAL ALLIANCES, AND EU PROJECTS



PROMOTION OF PATIENT SAFETY AT NATIONAL AND INTERNATIONAL EVENTS



PUBLICATION OF ARTICLES, STATEMENTS AND WHITE PAPERS



QUARTERLY PATIENT SAFETY NEWSLETTER



SOCIAL MEDIA PRESENCE

HIGH LEVEL EVENTS

Bringing together experts and sharing innovative practices



2024

2024 PATIENT SAFETY CONFERENCE

8 NOV MADRID



Enhancing Patient Safety Through Digital Innovation: The Missing Links

Key figures:

- 160 registered delegates
- 21 countries
- 28 organisations
- 7 sponsors

Dedicated website

- 6180+ total visitors
- 10300+ page views

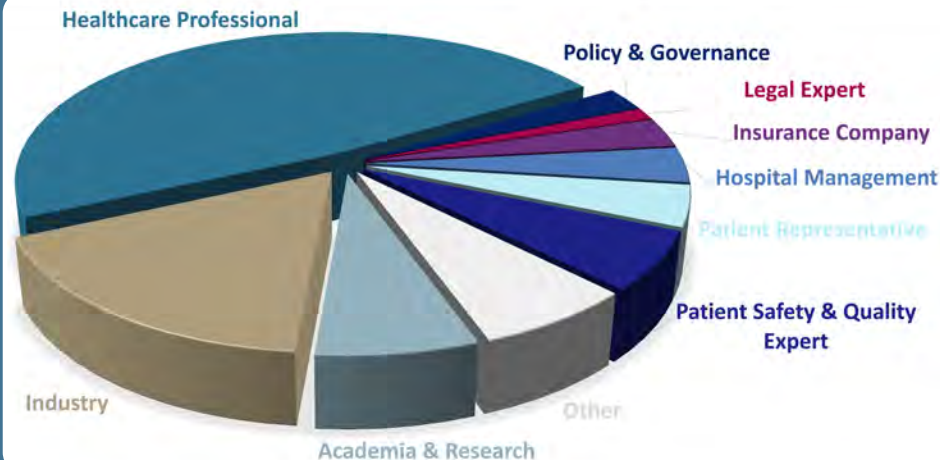
01/01/2024 - 02/12/2024

Lectures and panel discussions:

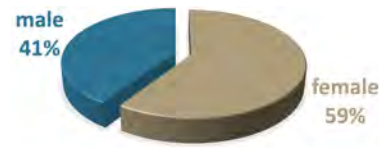
- DIGITAL INNOVATION
- HEALTHCARE WORKER WELLBEING AND SAFETY
- TRAINING AND SIMULATION
- MEDICATION SAFETY
- TELEMEDICINE
- CONTINUITY OF CARE

Workshops:

- FIGHTING FATIGUE TOGETHER
- ELECTRONIC PRODUCT INFORMATION
- INNOVATION CHALLENGES
- IMPLEMENTATION CHALLENGES
- NURSES, INNOVATION AND PATIENT SAFETY



Australia
Austria
Belgium
Canada
Chile
Croatia
Denmark
Finland
France
Germany
Macedonia
Norway
Poland
Portugal
Romania
Slovakia
Sweden
Switzerland
The Netherlands
United Kingdom



WATCH THE RECORDINGS

ORGANISED IN COLLABORATION WITH



SPONSORED BY



2024 PATIENT SAFETY CONFERENCE

8 NOV MADRID



PATIENT SAFETY CONFERENCE 2024

Enhancing Patient Safety Through Digital Innovation: The Missing Links



ORGANISED IN COLLABORATION WITH



SPONSORED BY



BUTTERFLY²⁰²⁴ IMPACT AWARD

Small Actions, Big Changes **IN PATIENT SAFETY**

At the European Patient Safety Conference in Madrid, we celebrated projects that demonstrate how small actions can drive big changes. This award, inspired by the 'butterfly effect,' honours innovative and accessible practices that have a measurable, positive impact on patient safety.

THE WINNER OF THE 2024 BUTTERFLY IMPACT AWARD IN PATIENT SAFETY IS:

The ERNST Consortium (COST Action 19113): The European Researchers' Network Working on Second Victims. Presented by Prof. José Joaquín Mira of Miguel Hernández University of Elche, Spain, and Prof. Dr. Reinhard Strametz of Wiesbaden Institute for Healthcare Economics and Patient Safety (WiHeIP), Germany, this project supports healthcare professionals experiencing emotional distress following patient safety incidents, commonly known as "second-victim syndrome." Through a collaborative network, the ERNST Consortium provides essential resources to reduce long-term psychological impacts on these professionals, ultimately enhancing patient safety and outcomes.

We also congratulate our distinguished finalists:

2nd Prize: Eliminating Thirst and Dehydration Before Surgery – Led by Dr. Anne Rüggeberg and Dr. Eike Nickel, MaHM, redefining pre-operative fasting protocols for better patient comfort and outcomes.

3rd Prize: Effective Communication and Patient Safety Among Nurses – Presented by Mrs. Doina Carmen Mazilu and Mrs. Viorica Nedelcu, enhancing teamwork and communication among perioperative nurses.

[Click here for more details](#)



**PATIENT SAFETY
CONFERENCE 2024**



WORLD PATIENT SAFETY DAY 2024



Patient and Professional Safety – From Concept to Action
Conference organised by OAMGMAMR (The Order of Nurses, Midwives, and Medical Assistants in Romania), 17 September 2024, Bucharest Romania



Key information:

- Each year, EUPSF celebrates the World Patient Safety Day with one of its Affiliates
- WPSD 2024 focused on improving diagnosis for patient safety, using the slogan "Get it right, make it safe!"
- OAMGMAMR represents more than 160,000 healthcare professionals in Romania
- The conference was attended by 150 participants



Nurses, midwives, and medical assistants play a vital role in the diagnostic process. Through their close interaction with patients, specialised expertise, and collaboration with other healthcare professionals, they help ensure that patient conditions are assessed accurately and promptly. Their contributions are essential to delivering safe, effective care and improving outcomes for patients.

However, chronic fatigue is increasingly affecting healthcare professionals in Romania and across Europe due to workforce shortages and challenging working conditions. Fatigue leads to impaired reflexes, decreased alertness, risk misjudgment, and poor decision-making – factors that can negatively impact diagnosis and patient care.



That is why the EUPSF and the OAMGMAMR jointly launched the "Fighting Fatigue Together" campaign in Romania at the occasion of the World Patient Safety Day.



EUROPEAN HEALTH FORUM GASTEIN

EHFG 2024



For the second year, we participated in the European Health Forum Gastein, one of the most influential advocacy events in Europe. After receiving the prestigious European Health Leadership Award in 2023 for our Fighting Fatigue Together campaign, we returned to Gastein this year to highlight the critical connections between digital innovation, patient safety, and staff well-being.

Our session, **"Enhancing care delivery through digital innovation: Patient safety and staff well-being as guiding principles"** was organised together with **Philips** and moderated by the journalist Artur Olesch, specialised in digital health. Together with Dr. Miglė Trumpickaitė (European Junior Doctors Association), Dr. Marc Lazarovici (Global Network for Simulation in Healthcare), Dr. Mark Konrad (Philips) our General Secretary Mrs. Mirka Cikkelova discussed how digital innovation can enhance patient safety and why its adoption has been frustratingly slow so far.

KEY DISCUSSION POINTS :

Patient safety and the well-being of healthcare professionals must be our guiding principles when selecting and implementing new technologies

1. Outdated IT systems, limited training, and chronic fatigue among healthcare professionals are huge barriers for technology uptake.
2. To unlock the potential of digital innovation and improve patient outcomes, we must focus on patient safety; recognise that each healthcare setting is unique, and solutions must be tailored to their specific needs; provide healthcare professionals with the time, training and support they need to integrate new technologies without compromising their capacity to deliver quality care.
3. Collaboration between healthcare professionals, technology providers, patients, and managers is crucial. Only by working together can we overcome these barriers and ensure that technology serves its purpose: safer, better care for all.



[WATCH THE RECORDING](#)

FIGHTING FATIGUE TOGETHER CAMPAIGN

Raising awareness about risks related to healthcare worker fatigue

FIGHTING FATIGUE TOGETHER CAMPAIGN

Development and coordination of a collaborative network



Key figures:

Launched in 2023 with > 20 supporting organisations directly representing in total more than **320.000 HCW**

2023. WINNER



EUROPEAN
HEALTH LEADERSHIP
AWARD

Sponsored by:

Medtronic
Engineering the extraordinary



Edwards

WEBSITE



DEDICATED VIDEO



SOCIAL MEDIA POSTS



CONFERENCE



FATIGUE AMBASSADORS



ADVOCACY



WORKSHOPS



RESOURCES



FIGHTING FATIGUE TOGETHER CAMPAIGN

Implementation of national campaigns on fatigue



FATIGUE RESOURCE PACK

Intended for:

- anyone concerned about fatigue in the healthcare
- who wants to contribute to change.

CONTENT:

1. Introduction containing warnings and recommendations
2. How to launch and manage FFT campaign at your workplace
3. Posters
4. Standards and evaluation of rest facilities
5. References



KEY FIGURES - FFT WEBSITE:

- More than 2000 sessions
- More than 1340 unique visitors

KEY FIGURES - FFT RESOURCE PACK

- sent to > 1500 HCW
- 60 direct downloads from website
- National versions being under development in Romania, Slovakia, Spain, Portugal

Time frame: 01/01/2024-02/12/2024

WEBSITE VISITORS WORLDWIDE



FIGHTING FATIGUE TOGETHER EVENTS



WEBINARS

KEY FIGURES

- 140 registered participants
- 40 online attendees
- 174 EUPSF post impressions

KEY FIGURES

- 1513 registered participants
- 530 online attendees
- 348 EUPSF post impressions

WORKSHOP

KEY INFORMATION

2nd workshop with 30 participants and international faculty organised during the Patient Safety Conference 2024 in Madrid on 8 November 2024 to empower healthcare professionals.

WEBINAR 11. APRIL 2024 | 18:00 -19:15 CET

Chronischer Stress und Fatigue im Gesundheitswesen: Ursachen, Auswirkungen und Lösungsansätze



REFERENTEN



Dr. Sebastian Kuss
FightingFatigueTogether Kampagnenbotschafter



Panagiota Tsikala
EUPSF Affiliate, Mitglied von „FightingFatigueTogether“



PANEL-DISKUSSION



Dr. Ruth Hecker
Vorsitzende des Aktionsbündnis Patientensicherheit



Prof. Dr. Reinhard Strametz
Leiter Wiesbaden Institute for Healthcare Economics and Patient Safety



Dr. Sven Staender
European Patient Safety Foundation



Prof. Gerhard Wirsberger
Universitätsprofessor und Mitglied von „FightingFatigueTogether“

www.fightingfatiguetogether.eu

WATCH THE RECORDING

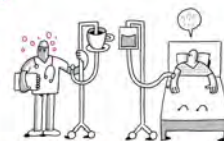
WEBINAR 12. JUNE 2024 | 10h ET | 14h UTC | 16h CET

Fighting Fatigue Together: Prioritizing Workforce Well-being for Enhanced Patient Safety



TOPICS:

1. Fighting Fatigue Together Campaign: Prioritizing Workforce Well-being for Enhanced Patient Safety
2. Errors and adverse events associated with fatigue
3. The human factors concerning safety



SPEAKERS



Dr. Angelina Capay
Chief, Department of Anesthesiology, Divine Word Hospital, Tacloban City (Philippines)



Prof. Beverley Orser
Professor and Chair, Department of Anesthesiology & Pain Medicine, University of Toronto (Canada)



Mrs. Mirka Cickelova
General Secretary of the EUPSF, Coordinator of the Fighting Fatigue Together Campaign (Belgium)



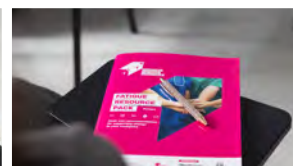
Dr. Tyler Law
Assistant Professor of Anesthesia, Dept. of Anesthesia and Perioperative Care, UCSF (USA)



Dr. Samia Madi-Jebara
Professor of Anesthesia and Critical Care at St. Joseph University (Lebanon)

www.fightingfatiguetogether.eu

WATCH THE RECORDING



<https://conference.eupsf.org>

PATIENT SAFETY ADVOCACY

Raising the visibility and discussion of patient safety issues



2024

PARTICIPATION IN EU ALLIANCES & PROJECTS

Bringing in patient safety perspective



ORCHESTRA - Eu horizon 2020 cohort to increase common and effective response to Sars-Cov2 pandemic

ORCHESTRA's goal is to establish an international large-scale cohort for the conduct of retrospective and prospective studies in order to generate rigorous evidence to improve the prevention and treatment of COVID-19 and to be better prepared for future pandemics. The EUPSF is part of the international expert committee of WP9: Global COVID-19 guidance.



EPACT - Alliance for the digitalisation of medication management in European hospitals

Via the Alliance for the Digitalisation of Medication Management in European Hospitals, a white paper publication highlights the benefits that can be gained by implementing and upscaling digitalisation hospitals' medication management pathways for patient safety, healthcare professionals' well-being, medicine shortages, hospital resilience. The EUPSF is a member of the Alliance.



ECAMET - European collaborative action on medication errors and traceability

The Alliance aims to reduce medication errors and promote, at European and national levels, the implementation of comprehensive electronic traceability systems in hospital settings. The EUPSF is a member of the Alliance.



ERNST - European researchers' network working on second victims

The main aim and objective of ERNST is to facilitate discussion and share scientific knowledge, perspectives, and best practices concerning adverse events in healthcare institutions to implement joint efforts to support second victims, and to introduce an open dialogue among stakeholders about the consequences of this phenomenon. EUPSF is member of the network.

PUBLICATIONS AND ENDORSEMENTS

Keeping Patient Safety at the top of the agenda



Aim:

To create a sustained and dynamic narrative around patient safety, leading to increased engagement, awareness, and collaboration among diverse stakeholders.

COMMENTARY ARTICLE

Enhancing Patient Safety Through Digital Innovation: The Missing Links

Boulanger S, Cikkelova M, Macias Maroto M, et al. Enhancing patient safety through digital innovation: The missing links. Journal of Patient Safety and Risk Management. 2024;0(0). doi:10.1177/25160435241285224 [Learn more](#)

ENDORSEMENTS

- **Global Consensus Statement on Simulation-based Practice** [Learn more](#)
- **Santa Cruz Declaration** [Learn more](#)

BLOG ARTICLE

The European Patient Safety Foundation's **Fighting Fatigue Together** campaign is raising awareness and educating professionals on practical approaches to understand and better manage fatigue. [Learn more](#)

WHITE PAPER

Staff shortages and burn out in cancer medication administration in Europe - ECAMET Report. [Learn more](#)

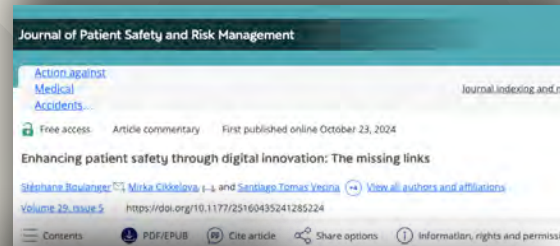
OPEN LETTER

The Alliance for the Digitalisation of Medication Management in European Hospitals **calls for a European Patient Safety Strategy**. [Learn more](#)

INTERVIEW

Can digital innovations address Europe's health workforce crisis?

Artur Olesch; Interview with Mirka Cikkelova, EUPSF General Secretary: ICT&Health, September 17, 2024. [Learn more](#)



PARTICIPATION IN EVENTS

Raising the visibility and promoting patient safety among different stakeholders



- ✓ Health Innovation MeetUp: 25.01.2024 Slovakia
- ✓ Medtech Matchday: 6 February 2024 Gothenburg
- ✓ CORE-MD Final Conference: 15 March 2024, Brussels
- ✓ European Patients' Rights Day 2024 by Active Citizenship Network: 20 March 2024, Brussels
- ✓ High-Level Conference on the Future EU Health Union: 26 and 27 March 2024, Brussels
- ✓ FFT Webinar German version: 11 April 2024
- ✓ Reuters Pharma 2024: 16-18 April 2024 Barcelona, Spain
- ✓ 2024 EHS Congress: 22-23 May 2024, Berlin
- ✓ Euroanaesthesia 2024: 25-27 May 2024, Munich
- ✓ Sustainable Development Goals 2030: Health for All Means Pain Care for All: 28 May 2024, Geneva
- ✓ Medtech After Work - Ahead of the EU elections: 29 May 2024, Stockholm
- ✓ The Chronic Kidney Disease Patient Forum: 30 May 2024, Geneva
- ✓ FFT Webinar English version, in collaboration with WFSA: 12 June 2024
- ✓ European Health Forum Gastein 2024: 24 - 27 September 2024, Gastein
- ✓ World Health Summit 2024: 13-15 October 2024, Berlin
- ✓ Healthcare Fatigue Forum 2024: 5 November 2024, Manchester
- ✓ EUPSF Patient Safety Conference 2024: 8 November 2024, Madrid
- ✓ SUSTAINAMED: Pioneering Sustainability In MedTech: 13 & 14 November 2024, London
- ✓ FPIA Stakeholder Roundtable "Electronic Product Information (ePI): printing of paper leaflets for patients who need them: 18 November 2024, Brussels
- ✓ Autumn ITAPA 2024: 25-27 November 2024, Bratislava



SOCIAL MEDIA

Focus on LinkedIn

We have strategically chosen LinkedIn as our primary platform for sharing updates and engaging with our community.

Key figures:

- 1 600+ followers
- 45 800+ impressions
- 56 posts
- 9,45% engagement rate

Expectations from using LinkedIn:

- Visibility
- Targeted networking
- Building community and relationships
- Sharing and promoting work of our affiliates
- Global reach with personalised approach
- Optimisation of available resources

Top 6 posts:



Total number of impressions: 5 682
Posted on 18/06/2024, [Read post](#)



Total number of impressions: 1 765
Posted on 25/09/2024, [Read post](#)



Total number of impressions: 2 381
Posted on 21/06/2024, [Read post](#)



Total number of impressions: 1 581
Posted on 11/11/2024, [Read post](#)



Total number of impressions: 1 965
Posted on 19/02/2024, [Read post](#)



Total number of impressions: 1 459
Posted on 28/03/2024 [Read post](#)

ABOUT EUPSF

Driving patient safety forward across Europe



2024

WHO WE ARE

Our identity

EUPSF is an independent foundation, uniting experts and leading organisations to drive patient safety forward across Europe.

By involving stakeholders such as patients, healthcare professionals, healthcare managers and life sciences companies in all aspects of our work, including in our governance, we bring together complementary points of view to develop solutions tailored to the complexity of patient safety challenges.

PATIENTS

**EXPERTS
NATIONAL PS
ORGANISATIONS**

**HEALTHCARE
PROFESSIONALS
HOSPITALS**

INDUSTRY

WHO WE ARE

Our vision

Continuous improvement of patient safety and quality of care is the top priority of European healthcare.



A broad understanding of patient safety

Patient safety needs to be approached holistically, considering all the direct and indirect factors that condition excellence in care, and linking it to the equity in care, the resilience and the sustainability of the healthcare systems.



A systemic vision of change

Approaches aiming at improving patient safety must embrace the complexity of healthcare systems, the interdependencies between processes, technologies and the human factor, and seek to produce a sustained positive impact.



A shared responsibility

Improving patient safety must involve all the stakeholders concerned - including patients, healthcare professionals, leadership-to combine different perspectives and develop solutions tailored to the challenges of patient safety and the growing technicity of care.

WHO WE ARE

Our mission



We promote improvement of patient safety and quality of care across Europe.

Empowering people

By ensuring European patients, healthcare professionals and providers are informed, trained and empowered in their roles to provide the safest and highest quality care possible.

Driving change

Through partnership with leading organisations and experts in the field of patient safety, developing initiatives and policy proposals that genuinely advance patient safety across Europe, making it a tangible reality for all patients.

Fostering collaboration

By connecting healthcare stakeholders across Europe, creating a united network who share knowledge, tools and recommendations for implementing innovative practices, to improve patient safety and outcomes.

BOARD OF DIRECTORS

Our governance



Mrs. Penilla Gunther
EUPSF President
FOKUS Patient, Sweden



Mr. Pedro Vieira Dos Santos
EUPSF Vice-President
Medtronic, Portugal



PD Dr. Michael Wagner
Board Member
MedUni Vienna, Austria

According to the EUPSF by-laws, the Foundation is managed by a Board consisting of a minimum of three (3) and a maximum of seven (7) members.

Only Non-profit Organisation Affiliates and Industry Affiliates can be elected as Board member, a majority of which must be NPO Affiliates.



Dr. Adriano Friganovic
Board Member
ESNO, Croatia



Ms. Kira Tosgberg
Board Member
APS, Germany



Mr. Jose Luis Gomez
Board Member
Becton Dickinson, Spain



Mr. Andrea Rappagliosi
Board Member
Edwards Lifesciences, Switzerland

ADVISORY BOARD

Bringing independent and critical view on our actions and strategic development



PD Dr. Sven Staender
Switzerland



Prof. Eberhard Kochs
Germany



Dr. Nancy Redfern
United Kingdom



Prof. Adrian Gelb
United States



Dr. David Borshoff
Australia



Mrs. Cecilia Edström
Sweden

SECRETARIAT

The EUPSF is based in Brussels, Belgium and the Secretariat is managed by a [TRASA](#).



Mrs. Mirka Čikkelová
General Secretary
Belgium



Mr. Stéphane Boulanger
Policy Advisor
Belgium

EUPSF AFFILIATES AND NETWORK PARTNERS

Organisations and individuals who were driving patient safety forward with us in 2024

NON-PROFIT ORGANISATIONS



INDUSTRY



INDIVIDUALS

Mrs. Panagiota Tsikala (Austria)
Dr. med. Johannes Wacker, MPH (Switzerland)
Dr. Rob Neeter (The Netherlands)
† Dr. Klaus Affholderbach (Switzerland)

NETWORK PARTNERS





MERRY CHRISTMAS
and Happy New Year 2025!



www.eupsf.org